



**Castle House
Great North Road
Newark
NG24 1BY**

Tel: 01636 650000
www.newark-sherwooddc.gov.uk

3 September 2025

**Chair: Councillor R Holloway
Vice-Chair: Councillor P Rainbow**

Members of the Committee:

**Councillor D Darby
Councillor J Hall
Councillor P Harris
Councillor S Haynes
Councillor J Kellas**

**Councillor D Moore
Councillor P Peacock
Councillor M Pringle
Councillor M Shakeshaft**

Substitutes

**Councillor L Brazier
Councillor R Cozens
Councillor L Dales
Councillor A Freeman
Councillor K Roberts
Councillor M Spoors
Councillor T Thompson
Councillor T Wildgust**

MEETING:	Governance, General Purposes & Local Government Reorganisation Committee
DATE:	Thursday, 11 September 2025 at 6.00 pm
VENUE:	Civic Suite, Castle House, Great North Road, Newark, NG24 1BY
<p>You are hereby requested to attend the above Meeting to be held at the time/place and on the date mentioned above for the purpose of transacting the business on the Agenda as overleaf.</p> <p>If you have any queries please contact Helen Brandham on Helen.brandham@newark-sherwooddc.gov.uk.</p>	

AGENDA

Page Nos.

1. Notification to those present that the meeting will be recorded and streamed online
2. Apologies for Absence
3. Declarations of Interest from Members and Officers

LOCAL GOVERNMENT REORGANISATION

4. Local Government Reorganisation in Nottingham and Nottinghamshire 3 - 7

GOVERNANCE

5. Housing Ombudsman Complaint Handling Code Self-Assessment Update 8 - 43
6. Local Government and Social Care Ombudsman 44 - 54
7. Customer Feedback - Half Year 2 - 2024/2025 55 - 77
8. Code of Conduct Annual Report - 1 May 2024 to 30 April 2025 78 - 85
9. Remote Attendance at Meetings and Proxy Voting 86 - 87
10. Committee Work Programme 88

Note Fire Alarm Evacuation

In the event of an alarm sounding please evacuate the building using the nearest fire exit in the Civic Suite. You should assemble at the designated fire assembly point located in the rear car park and remain there until the Fire Service arrive and advise it is safe to return into the building